



GLORIA CHINDAMO

ENGINEER | SENIOR EXECUTIVE | WOMAN ON BOARD

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Engineer & Innovator | Executive Woman on Board | Innovation Manager – MIMIT Certified | Digital Strategies & NRRP Expert

My career is built on turning ideas into tangible transformation projects. As an Innovation Manager recognized by the Italian Ministry of Enterprises and Made in Italy, I support companies and public administrations in adopting advanced digital technologies. As Vice President of the City Council of Voghera, with a mandate for digital transition, I conceived Voghera Digital, a nationally awarded project that aims to transform the city into a model of innovation in public administration.

In 2022, I served as Project Manager for the Piedmont Region on the National Recovery and Resilience Plan (PNRR), and I currently work as a senior expert within the PNRR technical secretariat of the Lombardy Region, engineering processes to optimize the use of European funds. My professional studio integrates architectural design, sustainability, and strategic management.

For 13 years, I represented the Order of Engineers of Pavia, building networks and promoting technical progress. I have the skills and experience to hold executive roles and serve on Boards of Directors in both public and private sectors. Awarded in 2022 with "Women Who Made It" by the General States of Women for my social impact, and named one of StartupItalia's "Unstoppable Women 2024", I am a Woman on Board manager who believes that diversity and vision are the driving forces of a digital, efficient, and inclusive future for Italy.

PROFESSIONAL EXPERIENCE

2007 – Present

Multidisciplinary professional with cross-functional expertise in management, I specialize in process engineering and innovation, developing enhancement strategies for both companies and public administrations, with a focus on digital transition. I have gained experience in governance and strategic direction, as well as in planning and programming to achieve goals, and in the organization and optimization of human resources. I manage project teams and control processes, overseeing the production of project documentation and ensuring quality control to meet service standards.

I assess the potential of involved resources, monitor and draft project reports, analyze training needs, and design strategic leadership actions. Over the years, I have worked across both public and private sectors in various fields—healthcare, industry, services, art, and culture—bringing know-how and innovation.

Project Manager, Management Engineer – “1000 Experts for the NRRP” Project – Piedmont Region

In 2022, I served as Project Manager and Management Engineer within the “1000 Experts for the National Recovery and Resilience Plan (NRRP)” project for the Piedmont Region. I worked in a dedicated team of professionals providing technical and organizational support for the implementation of the NRRP. My role focused on managing and coordinating complex procedures, with particular attention to streamlining administrative processes and improving the efficiency of local administrations, including municipalities, provinces, and the Region itself.

My responsibilities included process analysis and mapping, project planning and monitoring, ensuring compliance with deadlines and objectives defined by the Regional Territorial Plan. I also provided technical assistance in handling procedures related to

environment, public procurement, urban planning, and digital transition, working alongside local authorities to overcome bottlenecks and optimize the use of NRRP funds. This position required cross-functional skills in project management, problem-solving, and supervision of multidisciplinary teams, contributing to strengthening the administrative capacity of the territory. I worked in collaboration with the Metropolitan City of Turin, the City of Turin, and several municipalities in the province.

Senior Expert – Process Reengineering, Technical Secretariat of the Lombardy Region – “1000 Experts for the NRRP” Project

Since 2023, I have been serving as a Senior Expert in Process Reengineering within the Technical Secretariat of the Lombardy Region, as part of the “1000 Experts for the National Recovery and Resilience Plan (NRRP)” project. I provide specialist support in the reengineering and optimization of administrative and management processes related to the implementation of the NRRP.

My work involves in-depth analysis of existing procedures, identifying inefficiencies and proposing innovative solutions to simplify and accelerate the operations of regional structures, provinces, and municipalities in Lombardy. I contribute to the definition of operational models, planning the digital transformation of processes—also through the integration of AI—and monitoring the performance of Task Forces, ensuring alignment with the strategic objectives of the NRRP.

My responsibilities include overseeing complex activities, drafting technical documentation and reports, and coordinating with both internal and external stakeholders to ensure consistency and quality of the initiatives implemented. This role requires advanced skills in management engineering, change management, and governance, with a particular focus on digital transition and improving the efficiency of public administration.

2017-2025

Teaching

- Forensic Engineering: Technical consultancy for court-appointed and party-appointed experts for engineers
- Teaching Assistant, Architecture Course (in English), *Politecnico di Milano* – Academic Year 2019/2020
- Teaching Assistant, Architecture Course (in English), *Politecnico di Milano* – Academic Year 2020/2021
- Various corporate training courses on Quality, Safety, and Management

As a professional with expertise in Forensic Engineering, I have delivered training courses on court-appointed and party-appointed technical consultancy for engineers at the Order of Engineers of Pavia. I also served as a Teaching Assistant for the English-taught Architecture Course at the Politecnico di Milano during the academic years 2019/2020 and 2020/2021, contributing to the education of students in an international academic environment.

Additionally, I have conducted several corporate training sessions focused on topics such as Quality, Safety, and Management, designing and delivering tailor-made programs to address the specific learning needs of the corporate sector.

Communication & Public Awareness

- 2021** – Host and Moderator of *Voghera Digital Festival* (25 hours of live streaming)
- 2021** – Speaker at *We Make Future* in Rimini (Innovation & Digital Festival), Event Management Stage: “*Can a whole city be trained?*” – A case study on Voghera Digital as a 4.0 dissemination model bringing together politics, citizens, companies, and professionals in a virtual public forum
- 2022** – Host and Moderator of *Digital Week – Voghera Digital Festival*
- 2022** – Speaker at *We Make Future* in Rimini, on the “*Future of Italy*” stage
- 2023** – *Digital Literacy for All – ABC Digitale*, City of Voghera – Recognized by Repubblica Digitale, Department for Digital Transformation of the Italian Prime Minister’s Office
- 2023** – *Inclusive Digital Literacy*, City of Voghera – Recognized by Repubblica Digitale
- 2023** – *Digital Social Lab* – Communication workshops for schools – Recognized by Repubblica Digitale

- 2023** – *Digital Business Model Canvas* – 9-session program to develop skills for companies, associations, and startups – Recognized by Repubblica Digitale
- 2023** – Seminar on *Digital Transition in Public Administration* – Order of Engineers of the Province of Pavia
- 2023** – *Digital Society* – Awareness sessions for citizens – City of Codevilla (PV)
- 2023** – *Digital Society* – Awareness sessions for citizens – City of Rivanazzano Terme (PV)
- 2023** – *Impact to Business – Digital Literacy & Long Life Learning*, Rimini Expo
- 2023** – *Entrepreneurial Stories & Valorization of Villages*, Festival Borghi Mediterranei

As a public speaker and advocate in the field of innovation and digital transformation, I hosted the 2021 edition of *Voghera Digital Festival*, leading 25 hours of live-streamed content. I was also a speaker at *We Make Future* in Rimini, where I presented the “Voghera Digital” case on the Event Management stage, showcasing a 4.0 dissemination model that brought together politics, citizens, companies, and professionals.

In 2022, I led the *Voghera Digital – Digital Week* and spoke again at *We Make Future*, this time on the “Future of Italy” stage. Throughout 2023, I designed and implemented digital literacy initiatives for the City of Voghera, such as *ABC Digitale per tutti* and *Digitale inclusivo*, both recognized by Repubblica Digitale (Department for Digital Transformation of the Prime Minister’s Office). I also launched the *Digital Social Lab* workshop for schools and the *Digital Business Model Canvas* program for companies, associations, and innovative startups.

I held seminars on public sector digital transition for the Order of Engineers of the Province of Pavia and delivered public awareness sessions on *Digital Society* for the municipalities of Codevilla and Rivanazzano Terme (PV). In 2023, I also contributed to national events such as *Impact to Business* at Rimini Expo (focused on digital literacy and lifelong learning), and the *Borghi Mediterranei Festival*, with a focus on entrepreneurial stories and the enhancement of local villages.

In 2024, I led a new edition of *Voghera Digital*, focusing on artificial intelligence and digital nomadism, exploring the future frontiers of technological and work innovation.

Appointments and Positions

- 2009–2022** – Board Member, Order of Engineers of the Province of Pavia
- 2009–2022** – Board Member, Engineers Association of Pavia (ASSING)
- 2010–2014** – Engineers’ Representative, Interprofessional Building Committee of Pavia
- 2011–2017** – Member, Quality Commission, Order of Engineers of Pavia
- 2011–2017** – Member, Building Commission, Municipality of Voghera
- 2013–2017** – Fire Safety Representative, Order of Engineers of Pavia
- 2013–2017** – Delegate for Pavia, Fire Safety Commission, CROIL Lombardy
- 2013–2022** – Coordinator, Forensic Engineering Commission, Order of Engineers of Pavia
- 2013–2018** – Member, Forensic Engineering Commission, CROIL Lombardy
- 2013–2022** – Member, Regional Council of the Orders of Engineers of Lombardy
- 2017–2022** – Delegate, Order of Engineers of Pavia, to the National Council of Engineers (CNI) – Forensic Engineering Commission
- 2018–2022** – Secretary of Board, Forensic Engineering Commission, CROIL Lombardy
- 2019–2020** – Member, Fire Safety Commission, Order of Architects of Milan
- 2022–Present** – Alternate Member, Disciplinary Board, Order of Engineers of Pavia

I have held numerous high-level appointments and leadership roles within the engineering sector and professional institutions. From 2009 to 2022, I served as a Board Member of the Order of Engineers of the Province of Pavia and the Engineers Association of Pavia (ASSING), contributing to the governance and strategic development of the organizations. Between 2010 and 2014, I represented engineers on the Interprofessional Building Committee of Pavia, and from 2011 to 2017, I was a member of both the Quality Commission of the Pavia Order and the Building Commission of the Municipality of Voghera.

From 2013 to 2017, I served as Fire Safety Representative for the Pavia Order and as Delegate to the Fire Safety Commission of the Regional Council of Engineers of Lombardy (CROIL). From 2013 to 2022, I was Coordinator of the Forensic Engineering Commission of the Pavia Order, and also a member of the CROIL Forensic Engineering Commission (2013–2018), becoming its Secretary from 2018 to 2022. During the same period, I participated in the Regional Council of Engineers of Lombardy.

From 2017 to 2022, I acted as Delegate of the Pavia Order to the National Council of Engineers (CNI) – Forensic Engineering Commission. Between 2019 and 2020, I was a member of the Fire Safety Commission of the Order of Architects of Milan. Since 2022, I have served as Alternate Member of the Disciplinary Board of the Order of Engineers of Pavia, continuing my long-standing commitment to the representation and protection of the engineering profession.

2020–Present – Vice President of the City Council, Municipality of Voghera (PV)

Mandate: Digital Transition of Public Administration

Since 2020, I have served as Vice President of the City Council of Voghera, with a specific mandate for the Digital Transition of Public Administration. In this role, I have promoted technological innovation and administrative efficiency, guiding the municipality toward a sustainable and inclusive digital transformation.

Among the most significant initiatives, I conceived and developed Voghera Digital, an innovative public awareness and digital literacy project involving citizens, companies, professionals, and institutions. In 2021, I hosted the first edition of the festival (25 hours of live streaming), creating a virtual roundtable on key topics such as public services, family, leisure, and new opportunities. The initiative was awarded Best Digital Event at the We Make Future Festival.

In 2022, I led the Voghera Digital Week and inaugurated the Digital Facilitation Hub, connected with over 70 Italian municipalities in the Hubitat Network. The project was featured in the 2022 SDA Bocconi publication “Valore Pubblico: La PA che funziona.”

In 2023, through this project, I delivered digital training to citizens, students, and companies, winning the Innovation Award from the Maggioli Group at the National ANCI Assembly. In 2024, I focused the festival on Artificial Intelligence and Digital Nomadism, further consolidating my commitment to a more connected and technologically advanced city.

During my mandate, I secured over €780,000 in public funding for digital and innovation projects, and contributed to the design of further interventions for more than €5.5 million. I also participated in the Cariplo Foundation’s Emblematic Major Projects call, submitting a proposal for the redevelopment of over 1,300 sqm of the former Cavalry Barracks into a multi-generational cultural space, generating value and fostering territorial networking.

The project received support from the Teatro Valentino Garavani, the Province of Pavia, the Mountain Community, Confagricoltura, Coldiretti, the Chambers of Commerce of Cremona, Mantua, and Pavia, as well as from schools, associations, regional entities, and over 25 municipalities in the Oltrepò Pavese area.

Additionally, I represented the City of Voghera at several national events and public forums, bringing its voice to strategic contexts and actively promoting its digital and territorial development.

EDUCATION & TRAINING

2000/2001 – 2005/2006

Master’s Degree in Building Engineering – Architecture

Master’s Degree in Building Engineering – Architecture

University of Pavia, Via Adolfo Ferrata 5, 27100 Pavia, Italy

Specialized degree in Building Engineering – Architecture, awarded in accordance with EEC Directive 85/384 for the harmonization of professional qualifications in the field of architecture among EU Member States. Recognized across all EU countries as per the decree published in the Official Journal of the European Communities on December 4, 1999 (1999/C 351/10) and subsequent amendments.

2005–Present

Professional Qualifications Obtained:

- Licensed to practice as a Civil and Environmental Engineer
- Licensed to practice as an Architect
- Registered with the Order of Engineers of the Province of Pavia, Section A – No. 2723
- Registered with the Order of Architects of the Province of Milan – No. 20357
- Innovation Manager, listed in the UnionCamere national register, Rome – No. 701
- Certified Innovation Manager – Ministry of Enterprises and Made in Italy
- Certified and registered under Ministerial List ex 818/84 (Ministry of the Interior)
- Lead Auditor (1st, 2nd, and 3rd party) for ISO 9001 Quality Management Systems

PERSONAL SKILLS

Mother tongue

Italian

Other languages

English

- Listening: B1
- Reading: C1
- Spoken interaction: B1
- Spoken production: B1
- Writing: B1

French

- Listening: B1
- Reading: B1
- Spoken interaction: A1
- Spoken production: A1
- Writing: A1

Communication Skills

Advanced level

Active listening • Public speaking • Written communication • Verbal and non-verbal communication • Storytelling ability • Empathy • Negotiation • Synthesis and clarity

Organizational and Managerial Skills

Advanced level

Time and meeting management • Stress management • Problem solving • Process planning • Financial and strategic orientation • Initiative and proactivity • Task prioritization • Results-oriented mindset • Decision-making ability • Analytical skills • Critical thinking • Strategic thinking • Change management • Strong autonomy

Digital & IT Skills

Advanced level

Digital transition expertise • Virtual communication tools • Social media and online relationship management • Data-driven decision-making processes • Tools for digital marketing and social media marketing • Audio, video, and graphic design software proficiency

International Experience

- **2005** Erasmus programme Metropolitan University and City University of London (UK)
- **2007** Workshop with Atelier Forte, Milano – Hällefors, Svezia
- **2008** Professional experience - New York City (USA)

ADDITIONAL INFORMATION

Articles

Topics:

- Forensic Engineering
- Digitalization of Public Administration
- National Recovery and Resilience Plan (NRRP)
- Seismic Design

Published in: *Il Giornale dell'Ingegnere*

Book

Title: *Digitale Facile Facile – Understanding Technology at Any Age, from Zero to the Metaverse*

Topic: Digital literacy for citizens of all ages

Publisher: *YouCanPrint* – Published in 2023

Honors & Recognitions

1st Place – WMF Awards “Innovation Prizes”

Category: *Best Digital Event 2021*

Event: Web Marketing Festival, Rimini 2021

Project: *Voghera Digital*

Role: Ideation, hosting, and coordination of the event

2nd & 3rd Place + Special Mention – Startup Weekend

Event: Web Marketing Festival, Rimini 2022

Awarded for: Mentorship and coordination of 3 local startups awarded during the event

Role: Team mentoring and project coordination

“Women Who Made It” Award

Event: *Stati Generali delle Donne* – 2022

Awarded for: Social and civic impact as a woman leader in digital innovation

Unstoppable Woman 2024 – StartupItalia

Recognition: Selected as one of the women shaping the future of innovation in Italy

Event Planning and
Coordination for Public
Administration

Voghera Digital Festival 2021 – Municipality of Voghera

Voghera Digital Festival 2022 – Municipality of Voghera

Voghera Digital Festival 2023 – Municipality of Voghera

Voghera Digital Festival 2024 – Municipality of Voghera

Public outreach events focused on innovation, digital transition, and civic engagement in the city of Voghera.

The 2021 edition won the *Best Digital Event Award* at the Web Marketing Festival.

The 2022 edition was featured in *“Valore Pubblico: The Public Administration That Works”* – SDA Bocconi.

The 2023 edition focused on AI, digital society, and business transformation, and received the **Innovation Award** from the **Maggioli Group** at the **ANCI National Assembly**.

The 2024 edition explored the themes of **Artificial Intelligence**, **digital nomadism**, and **the future of cities**, with record engagement.

Role: Concept development, event organization, hosting, coordination, strategic communication (institutional and social media)

Driving licence

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I authorize the processing of personal data contained in my CV in accordance with the Regulation (EU) 2016/679 (General Data Protection Regulation).

Milano, 03/22/2025

Gloria Chindamo

